

AUTHORIZE THE FIRST AND SECOND (FINAL) RENEWAL AGREEMENT WITH SENTINEL TECHNOLOGIES, INC. FOR INFORMATION TECHNOLOGY AND SECURITY SYSTEMS MANAGEMENT, MONITORING AND MAINTENANCE SERVICES

THE CHIEF EXECUTIVE OFFICER REPORTS THE FOLLOWING DECISION:

Authorize the first and second (final) renewal agreement with Sentinel Technologies, Inc. to provide information technology and security systems management, monitoring and maintenance services to the District at an estimated annual cost set forth in the Financial Section of this report. A written document exercising this option is currently being negotiated. No payment shall be made to Sentinel Technologies, Inc. during the option period prior to execution of the written document. The authority granted herein shall automatically rescind in the event a written document is not executed within 90 days of the date of this Board Report. Information pertinent to this option is stated below.

Specification Number : 21-003

Contract Administrator : Munoz, Rigoberto / 773-553-2280

VENDOR:

- 1) Vendor # 21472
SENTINEL TECHNOLOGIES, INC.
2550 WARRENVILLE ROAD
DOWNERS GROVE, IL 60515
Jack Reidy
630 769-4325

Ownership: 43.7% Sentinel Technologies
Employees' Stock Ownership Plan, 28.4%
Dennis and Mary Hoelxer Trust, 5.6%
Timothy Hill, 5.6% Brian Osborne

USER INFORMATION :

Project
Manager: 12510 - Information & Technology Services

42 West Madison Street

Chicago, IL 60602

Alston, Kyle W G

773-553-1300

ORIGINAL AGREEMENT:

The original Agreement (authorized by Board Report 21-0623-PR22) in the amount of \$34,632,555 is for a term commencing July 1, 2021 and ending June 30, 2024, with the Board having two (2) options to renew for one (1) year terms. The original agreement was awarded on a competitive basis pursuant to Board Rule 7-3.

OPTION PERIOD:

The term of this agreement is being renewed for two (2) years commencing July 1, 2024 and ending June 30, 2026.

OPTION PERIODS REMAINING:

There are no option periods remaining.

SCOPE OF SERVICES:

Vendor will continue to provide network monitoring, management and maintenance services for the Board's Wide Area Network, Security Infrastructure and Local Area Network Break/Fix Services. This will include the following services:

- 1) Monitor, manage and maintain the District's network equipment, including but not limited to: switches, routers, wireless access points and wireless controllers.
- 2) Monitor, manage and maintain the District's network security equipment, including but not limited to: firewall, intrusion prevention, virtual private network (VPN), security operations center and security information and event management (SIEM) systems.
- 3) Maintain the District's monitoring systems to ensure all production systems are monitored per established key performance indicators.
- 4) Dispatch onsite service technicians and engineers to resolve any hardware or system performance issues as needed.
- 5) Monitor, manage and maintain the District's safety equipment, including but not limited to: camera systems, alarm panels and Aiphone door stations.
- 6) Provide support services for the Safari Montage video distribution systems critical for the Curriculum Equity Initiative (CEI).

DELIVERABLES:

Vendor will continue to provide reporting, network analysis, network management and monitoring, management of the Firewall, DNS/DHCP, VPN and content filter configuration management; systems management; Third-party security audit; Service Level Agreements (SLAs) and implementation of SLAs; Installation and configuration of Cisco series switches and other related equipment at schools and in the core network; Incident management and onsite maintenance services for all school network equipment, including routers, web caching, switches, hubs, wireless access points, transceivers, and related modules. Vendor will have appropriate field personnel for the proper dispatches in order to meet or exceed SLAs. In addition, an after hours network operations center, as well as a 24/7 security operations center will ensure any network and security incidents are addressed at all times.

OUTCOMES:

Vendor's services will ensure the District's network and connected systems are secure and maintained. Vendor will provide maintenance and management of safety equipment.

AUTHORIZATION:

Authorize the General Counsel to include other relevant terms and conditions in the written option document. Authorize the President and Secretary to execute the option document. Authorize the Chief Information Officer to execute all ancillary documents required to administer or effectuate this option agreement.

AFFIRMATIVE ACTION:

Pursuant to the Remedial Policy for Minority-Owned Business Enterprise (MBE) and Women-Owned Business Enterprise (WBE) policy participation in Goods and Services contracts, with aspirational goals of 30% MBE and 7% WBE. The vendor has committed to the aspirational goals of 30% MBE and 7% WBE with their strategic plan and subcontractors. The vendor has scheduled the following firms:

Total MBE: 30%

Solai and Cameron, Inc.
3410 W. Van Buren, Suite 1

Chicago, IL 60624
Ownership: Mallar Solai

Pace Systems, Inc.
2040 Corporate Lane
Naperville, IL 60563
Ownership: Wayne H. Liu

Level-(1) Global Solutions, LLC
200 W. Jackson, 20th Fl
Chicago, IL 60606
Ownership: Thomas McElroy

Total WBE: 7%

Computer Services and Consulting, Inc. dba CSC Consulting Group
16W241 S. Frontage Road, Suite 40
Burr Ridge, IL 60527
Ownership: Caroline Sanchez Crozier

LSC REVIEW:

Local School Council approval is not applicable to this report.

FINANCIAL:

Fund 115, Unit 12510 - Information & Technology Services

FY25 - \$9,500,000

FY26 - \$10,800,000

Fund 115, Unit 10610 - OSSS

FY25 - \$1,700,000

FY26 - \$1,900,000

Not to exceed \$23,900,000 for the two (2) year term. Future year funding is contingent upon budget appropriation and approval.

GENERAL CONDITIONS:

The agreement shall contain general conditions including but not limited to the following: Inspector General provision, in accordance with 105 ILCS 5/34-13.1; Conflicts provision, in accordance with 105 ILCS 5/34-21.3; Indebtedness provision, in accordance with the Board's Indebtedness Policy adopted June 26, 1996 pursuant to Board Report 96-0626-PO3; Ethics provision, in accordance with the Board's Ethics Code as amended; and, Contingent Liability provision.

Approved for Consideration:



PATRICIA HERNANDEZ
Chief Procurement Officer

Approved:



PEDRO MARTINEZ
Chief Executive Officer

Approved as to Legal Form: 



RUCHI VERMA
General Counsel